

Hot Tub Operating Instructions

Prior to using the hot tub, we strongly recommend all users shower before use to remove body oils, creams etc as this will help keep the hot tub clean and hygienic.

Do NOT allow anybody to sit on the hot tub inflatable chamber as this can cause the lining to split beyond repair and will result in extra damage costs of £179.

The hot tub will by now be already positioned and set up for you.

1. Fill the hot tub to at least the minimum water level line as it shows within the hot tub and not above the maximum level. This will take approximately one hour depending on your water pressure.
2. Plug the hot tub into your mains supply/extension lead and make sure the RCD adaptor is fitted. Press the reset button on the RCD adaptor so an orange light shows.
3. The “ on/off ” button will highlight in red on the hot tub control panel. Press this button so it lights up green. You will now see the digital temperature lit up red.

COLD FILLED

If you have filled the hot tub with cold water, set your temperature by HOLDING THE UP ARROW TILL IT BEEPS AND FLASHES THEN SET THE REQUIRED TEMPERATURE, WE RECOMMEND 3840 DEGREES, WAIT FOR THE FLASHING TO STOP ,then press the heater button. This will gradually heat up the hot tub by approximately 2 degrees per hour depending on outside conditions, overnight to operating temperature in most cases.

(THE HEATER BUTTON WILL LIGHT RED WHILE HEATING AND GREEN WHEN HEATED AND UP TO TEMPERATURE)

From cold water it will take approximately 12 hours to heat.

HOT FILLED

If you have filled with warm water then the digital readout will display the current water temperature. IF YOU NEED TO HEAT IT WARMER THE FOLLOW THE INSTRUCTION ABOVE ON HOW TO SET THE TEMPERATURE, then do as above using the heater button.

CHEMICALS

Dissolve HALF of a teaspoon of chlorine granules with water in a suitable container (bucket). Press the bubble function on the control panel and empty the container of dissolved granules into the hot tub. DO NOT place undiluted granules directly into the hot tub. Let this mix into the water with the bubble function switched on for 5 minutes. To operate the bubble function, simply press the bubble button on the control panel.

THE HOT TUB IS NOW READY TO USE. PLEASE TAKE CARE WITH THE LID, UNZIP THIS COMPLETELY, THIS NEEDS TO BE GENTLY FOLDED AND PLACED ONTO A SURFACE – WE DON'T WANT THESE SCUFFING OR SCRATCHING AS THEY ARE DELICATE AND ARE PRONE TO DAMAGE IF THEY ARE JUST THROWN ONTO THE FLOOR!!

As the water temperature warms up, the digital display will show the current temperature. Whilst in use please ensure the “ filter “ button is switched on, this will help keep the water clean.

NOTE:

- 1 The hot tub bubble function will run for 20 minutes and then switch itself off for 10 minutes – for health and safety reasons. It doesn't come back on automatically for the same reason.
- 2 – The hot tub temperature by default is set to 38 degrees maximum, this can be overridden to go to 42 degrees. To do this, press the “ up “ arrow and keep it pressed for a few seconds till you hear a beep, you can then adjust up to 42 degrees. We DO NOT recommend this for children.
- 3 – The bubble function blows COLD air into the hot tub, this will reduce the water temperature slightly.

WHEN NOT IN USE

- 1 Remove the water filter in the hot tub by turning it clockwise (while facing into the hot tub) slightly, rinse the filter under cold water to clean before refitting.
- 2 Please ensure the hot tub cover is fully fitted, this will greatly help the water temperature from dropping as the cover is heat retentive. This will also prevent risks of pets/children climbing in unassisted.
- 3 Make sure the electricity is unplugged from the mains supply, unless you are heating it. (During colder parts of the year we advise leaving it plugged in for the duration of your hire).
- 4 Please make sure the gazebo is covering the hot tub to protect from rain/sun etc and that the gazebo is fully pegged and tied down.

GENERAL MAINTENANCE

MAKE SURE TO ADD CHLORINE AS DESCRIBED ABOVE ON A DAILY BASIS BEFORE USE.

Please try to keep the hot tub as clean as possible both inside and out.

Remove and clean the filter at least once daily (depending upon usage).

Make sure the plug socket is covered safely during wet weather, overnight and ALWAYS away from the hot tub.

ALWAYS check the water level to make sure it's at least at minimum level, if it is below the minimum level then do not use it until you have topped it back up. Water WILL evaporate.

COLLECTION OF YOUR HOT TUB

Prior to us collecting the hot tub we require it to be COMPLETELY DRAINED AND RINSED WITH A HOSE PIPE. Do NOT use detergents or anything except water to rinse the hot tub. Please make sure this is done prior to us arriving to collect.

DO NOT DEFLATE the hot tub.

To drain the hot tub On the base of the hot tub under the control panel, there is a water outlet (A GREY COLOURED PLUG) Unscrew this outlet and attach the supplied hose fitting into the outlet, you can now attach your hosepipe. Unscrew the GREY plug on the base inside the hot tub under the filter. This is best left overnight to drain away. Once the water has drained please give the tub a rinse with a hose pipe to try and remove any debris from the base and let drain away. We don't expect it to be spotless by any means Zip the hot tub cover on to protect from animals/children etc.

TROUBLE SHOOTING GUIDE

No power

Check the RCD electric adaptor, press the reset button so an orange light shows.

Check extension lead to make sure this also works. This generally solves the problem.

If these tests don't solve the " no power " problem, call us and we will come out to inspect and rectify the issue.

Hot tub keeps cutting out

Remove the filter and clear any blockages off the grey attachment. Try the power now to see if it stays on and if this solves the problem, clean the filter under hot water and then reattach to the tub.

Also make sure the water level is at least to the minimum level mark, if not the tub will cut out.

If the bubble function isn't working or shuts off very quickly AND the power is switched on, please take the filter off from inside the hot tub and clean it as above. Refit the filter and this should now work. Generally the filter will get clogged up and prevent the water circulation and this will ultimately shut off the hot tub if not cleaned regularly.

Please also remember the bubble function shuts off automatically after 20 minutes of use for a 10 minute period.

Temperature Issues

Prior to use, we advise you let the hot tub heat up to your desired temperature or thereabouts, maybe a few hours before usage at least, just leave it to heat up with the LID ON. This will greatly assist the heating process. Whilst in use and depending on how many people are in and out of the hot tub, the temperature will naturally drop due to the bubble function using cold air to operate and also air temperature and other weather conditions will affect the water temperature so please don't be alarmed if it doesn't stick to 38 degrees dead on every single time you are in the hot tub. It's natural for it to drop. With the lid on overnight, this will allow the hot tub to still stay relatively warm for the next day, again dependent upon weather conditions.

Water quality

The chlorine granule solution will kill bacteria in the hot tub. If the water starts to appear dirty or foamy, one of the biggest causes of this is body lotions, creams, moisturisers and oils etc. Foaming will clog up the filter due to the oils used in these products. We recommend anyone using the hot tub to shower prior for hygienic reasons and for the health and safety of fellow users as well as to help keep the water as clean as possible. NOTE The cleaner you are with the tub then the less chance of it cutting out.

If you have any issue or require any assistance at all or you are simply unsure then PLEASE CALL/TEXT US ON 07701 062052

This is a very simplified guide on how to use our hot tubs. We want you to be healthy and safe firstly and secondly to have a great time with it.

SAFETY INSTRUCTIONS FOR RENTAL OF INFLATABLE HOT TUBS

We want you to fall in love with our inflatable Hot Tubs and we want you to relax and enjoy them so much that you use us again, and recommend us to your friends. Falling in love can be a dangerous business though, and there are some do's and don'ts we need to make you aware of to ensure that your time with our hot tub is relaxing and enjoyable:

So:

Please do not use the hot tub during pregnancy.

Anyone having an upset tummy in the last 7 days should not use the hot tub as this can spread infection.

If you suffer from heart disease, diabetes, low or high blood pressure, or any medical condition, please speak to your Doctor before use.

People with skin, ear, genital or other body infections, open sores, or wounds should not use the hot tub because of the possibility of spreading infection.

Hot tubs are not suitable for children under the age of five and older children must not be allowed to use the Hot Tub alone. Only children tall enough to stand with their feet on the floor and their head out of the water should be allowed to use the hot tub. Under 16's should ALWAYS be supervised. There is a major risk of drowning. Parents should warn children not to allow water in their mouths as this may cause illness. The heat of the water speeds up the effects of alcohol and can cause sleepiness, dizziness and unconsciousness.

Never use the hot tub while using or after using narcotics/other drugs/excessive alcohol that may cause sleepiness, drowsiness or raise/lower blood pressure.

Restrict your time in the Hot Tub to a maximum of 20mins.

Shower with soap and water before and after using the hot tub. Showering before use washes away many of the common skin bacteria and removes lotions, deodorants, creams etc which reduce the effectiveness of the spa sanitizer which disinfects the water.

Do not immerse your head in the hot tub water.

When not in use, make sure the cover is on in order to eliminate the risks for children and pets.

At ALL times make sure pets are a safe distance away from the hot tub.

Never use the hot tub alone.

Don't use the hot tub immediately after a meal.

Avoid entering the hot tub water immediately after exercising as the water temperature can affect the heart rate.

Don't use glass near or in the hot tub.

Don't use the Hot Tub if you have recently had a spray tan as not only will you lose your tan but you will also block the filter with the oils and the tub will cut out.

Do not use any electrical appliances near/in the hot tub. This is a MAJOR risk.

If any allergic reaction occurs leave the hot tub and rinse off in the shower. If the reaction persists contact your Doctor.

Ensure no contaminants ie bubble bath, alcohol, oils, etc are placed in the water as this may upset the chemical balance of the water and can result in allergic reactions.

Please DO NOT smoke in OR near the hot tub – this could cause damage.

CLEANING:

We thoroughly clean and sanitize all of our hot tubs between uses. You are required to "Top Up" this cleaning process daily, by adding (A HALF OF A TEASPOON) to the tub. Please ensure you use gloves and handle the chlorine carefully. Do not allow it to come into contact with your skin, do not ingest and do not inhale. Please store in a cool dark place, away from children. For COSHH information on Chlorine please see the attached fact sheet. If you have an allergy to chlorine please seek medical advice before using the hot tub.

RESPONSIBILITY:

It is your responsibility to enforce these rules and to control your guests whilst in the hot tub.

I the undersigned have read this safety instruction and understand the risks. I understand what it says and promise to follow the rules of safety and to pass on to other users whilst the hot tub is in my possession. You use the Hot Tub at your own risk

We cannot be held responsible for your safety whilst you are using the Hot Tub.

If any fault or damage occurs with the hot tub please call us on 07701 062052 as quickly as possible.